



Among the eight sufferings of life, illness is the most painful. With the aim of patient-centered medical care that respects patients as teachers, Tzu Chi's medical staff will shoulder the responsibility of caring for people's lives and must ensure proper care of the body, mind, and soul of the patients.

— Dharma Master Cheng Yen

Dedicated to providing patient-centered, high-quality community health services to low-income individuals in the United States, the Buddhist Tzu Chi Medical Foundation was established in 1993 as a free clinic. We are now community-based clinics that provide primary care medicine, outreaches, group support programs, and preventive health education, at minimal or no cost primarily to underserved communities in California.









46,630 Patient visits in 2015

Volunteer participations in 2015

Permanent Clinics

65% Asian/Pacific Islander **19%** Hispanic 16% Other*

* Other Includes Non-Hispanic White/Black, Native American, and Not Specify.



Mobile & Outreach



Hispanic

Non-Hispanic White

African American

Other**

** Other Includes Asian/Pacific Islander, Native American, and Not Specify.

81% 8% 5% 6%

DELIVERY OF CARE

Clinics	Mobile	Healthy Community	Domestic and International Outreach
Tzu Chi's first clinic was	Tzu Chi mobile clinics have	Healthy Community Program	Tzu Chi Medical Association
established in Alhambra in	delivered health care	was started as a cancer	(TIMA) consists of volunteer
1993.	services at no cost for 16	support group in 2000.	medical professionals who
	years. The first dental		donate their time and medical
Today, three permanent	mobile clinic was started to	Tzu Chi Healthy Community	expertise to provide medical
clinics are located in	serve in 2000.	program activities include	services to vulnerable
Alhambra, South El Monte		cancer and dialysis support	populations affected by
and Wilmington, CA.	Tzu Chi's 7 mobile clinics	groups, health management	disasters and poverty locally
	currently serve needy	project, health workshops,	and worldwide.
Services include medical,	communities throughout	educational outreaches,	
dental, vision,	California.	exercise and stress	Tzu Chi regularly collaborates
acupuncture, mental		management classes,	with other organizations to
health, and healthy	Services include medical,	walking groups and cancer	hold large-scale outreach
community program	dental, vision, and cancer	awareness.	events.
services.	screening.		

AREAS OF SERVICE

Medicine	Dentistry	Acupuncture	Vision
Since its establishment in 1993, Tzu Chi has provided affordable to no-cost comprehensive healthcare services to take	The first Tzu Chi Dental Clinic opened its doors in 1993 to provide access to affordable dental care to local residents, especially	Tzu Chi's Acupuncture Clinics offer affordable medical treatment based on the principals of traditional Chinese medicine.	Tzu Chi Vision Clinics offer affordable vision services including optometry and ophthalmology.
care of patient's overall health.	homeless and low-income individuals.	Tzu Chi's licensed professionals offer	Service includes comprehensive eye examinations to check eye
Staff, doctors, and nurses deliver quality medical care including internal and family medicine, ENT, pediatrics, immunizations, women's health, gastroenterology, minor	Tzu Chi's professional staff and volunteers provide complete treatment to adults and children in permanent clinics and mobile dental vans.	acupuncture, acupressure, cupping, Tui-Na, herbal remedies, therapeutic exercises, and dietary regimens to help patients recover from their ailments.	health and focused exams to diagnose and treat eye diseases. Optometrists determine the need for prescription glasses.
surgery, GI endoscopy and prescription drug coverage.	Services include general dentistry, dentures, and oral hygiene education.		

"Fundamental to Tzu Chi's charitable work is the mission to inspire love and goodness within each person -- both the receiver and the giver"

Dear Friends,

The Buddhist Tzu Chi Medical Foundation began as a free clinic in Alhambra, California in 1993 with the vision to inspire love and goodness within each person, both the receiver and the giver. Tzu Chi and its professional team spread compassion to patients, especially financially disadvantaged individuals, through reducing their suffering from illnesses and preventing diseases. Tzu Chi strives to provide quality medical, dental, vision, acupuncture, and healthy community program services to underserved

pay, at minimal or no cost.

It is an honor to lead Tzu Chi's remarkable team of volunteer physicians, nurses, dentists, and other health professionals since I started to serve as CEO for the second time in 2014. 2015 is Tzu Chi's significant year to build a solid foundation for the expansion of medical

populations, regardless of religion, age, gender, ethnicity or ability to

U.S. Tzu Chi's second vision mobile clinic

services in the

van started to serve school children, migrant farm workers, and low-income families in Fresno. The refurnishing of the Zero Cancer mobile clinic van was completed and was ready to provide prostate and colon cancer screenings. Mental health service has begun in Tzu Chi Medical Center, Alhambra.

With your continued support, Tzu Chi has reached over 551,000 patient visits in permanent clinics, mobile clinics, and medical outreaches for 23 years. The total number of participants in all health and exercise classes reached 1,190 in 2015.

To enhance our impact on community health, our goals are to establish new permanent clinics in Central and Northern California, strengthen our collaboration with community partners, expand medical outreach beyond California, and work closely with community leaders and organizations to build the model of healthy community.

You will see the progress Tzu Chi has made in 2015 in the following pages. For activity news, please visit our website at http://www.tzuchimedicalfoundation.org and our Facebook page at https://www.facebook.com/tzuchimed.

We are grateful for the support from our donors, volunteers, and supporters. We thank you for your contributions that help underserved individuals relieve suffering from illnesses.

Sincerely,

William Keh, M.D. Chief Executive Officer



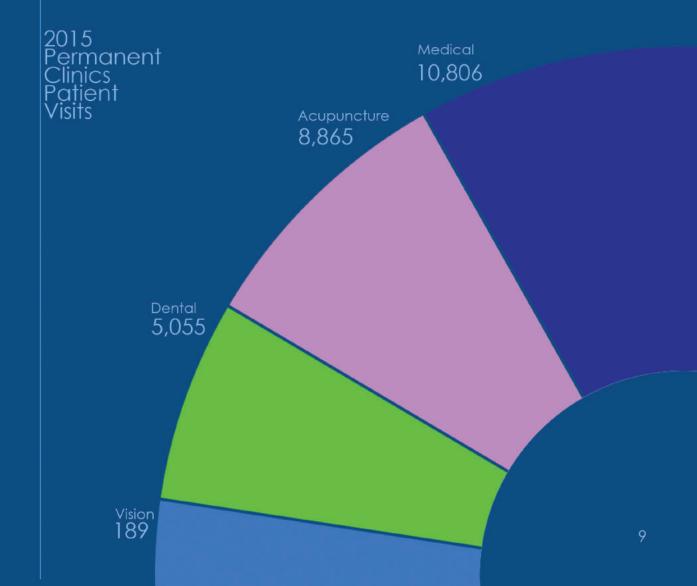
Permanent Clinic

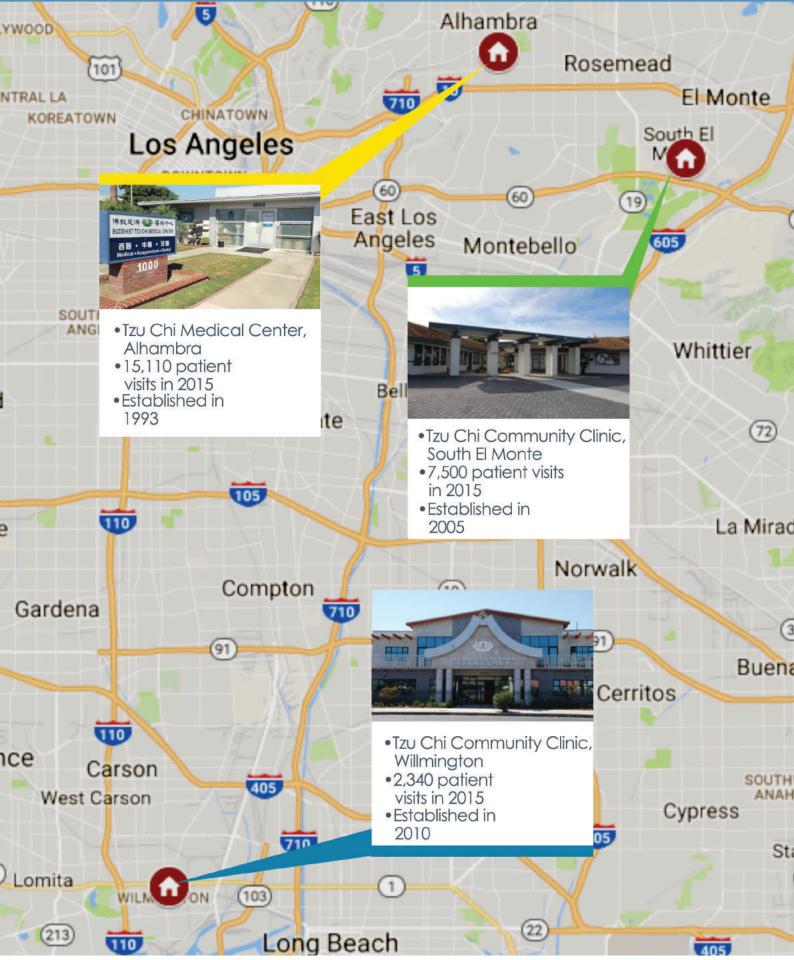
The first Tzu Chi Free Clinic was established in Alhambra, CA. It has provided primary medical, dental and acupuncture services.

Tzu Chi opened community clinic in South El Monte, CA.

Tzu Chi began to provide vision care services in the permanent clinic.

2010 Tzu Chi opened community clinic in Wilmington,





Permanent Clinics

Buddhist Tzu Chi Medical Foundation operates three permanent clinics in Alhambra, South El Monte, and Wilmington, California. The permanent clinics provide affordable or free health care, including medical, dental, vision, acupuncture, mental health, and healthy community programs, to local residents. Free and discounted healthcare service is available for uninsured and underinsured low-income individuals. Tzu Chi clinics have been proud to provide comprehensive health services to take care of patient's overall health.

The number of patient visits in permanent clinics has continuously increased from about 500 in 1993 to over 24,900 in 2015. Tzu Chi has reached over 416,000 patient visits in 3 permanent clinics for 23 years.

Primary Medical Services • Treatment of acute and chronic

- Treatment of acute and chronic illnesses, respiratory diseases, heart diseases, abdominal pain, diabetes, and hypertension
- GI Endoscopy
- · Outpatient surgical procedures
- · Women's health services
- · Preventive medicine
- Cholesterol control and weight management
- Physical exam and TB test
- Immunizations
- Nutrition consultation
- · Digital X-ray
- · Ceramic fillings and crowns
- · Non-surgical gum therapy
- Composite fillings
- Veneers
- · Root canals & extractions
- Dentures
- Teeth whitening
- Acupuncture
- Acupressure
- · Chinese herbal medicine
- Cupping
- Tui-na
- · Eye examination
- · Detection of eye diseases
- Treatment and management of eye diseases
- Prescription glasses









Acupuncture



Vision



Mobile Clinic

2000

The first dental mobile van was built.

2002

The first medical mobile van was built.

2003

The first medical mobile clinic provided free healthcare services to low-income, migrant workers in Fresno, CA. The second dental mobile van was built and it currently serves Fresno, CA.

2008

The third dental mobile van was built, and it currently serves in Milpitas, California.

2009

Tzu Chi offered free mobile dental services to homeless people in the Greater Los Angeles Area.

2013

The first vision mobile clinic was built and started to operate at Care 4 A Healthy I.E. in San Bernardino, CA.

2015

The second vision mobile clinic was built and it currently serves Fresno, CA.

2016

The first Zero Cancer mobile clinic started to provide services in Los Angeles.

Southern California Central California Northern California

Dental

Vision

Zero Cancer

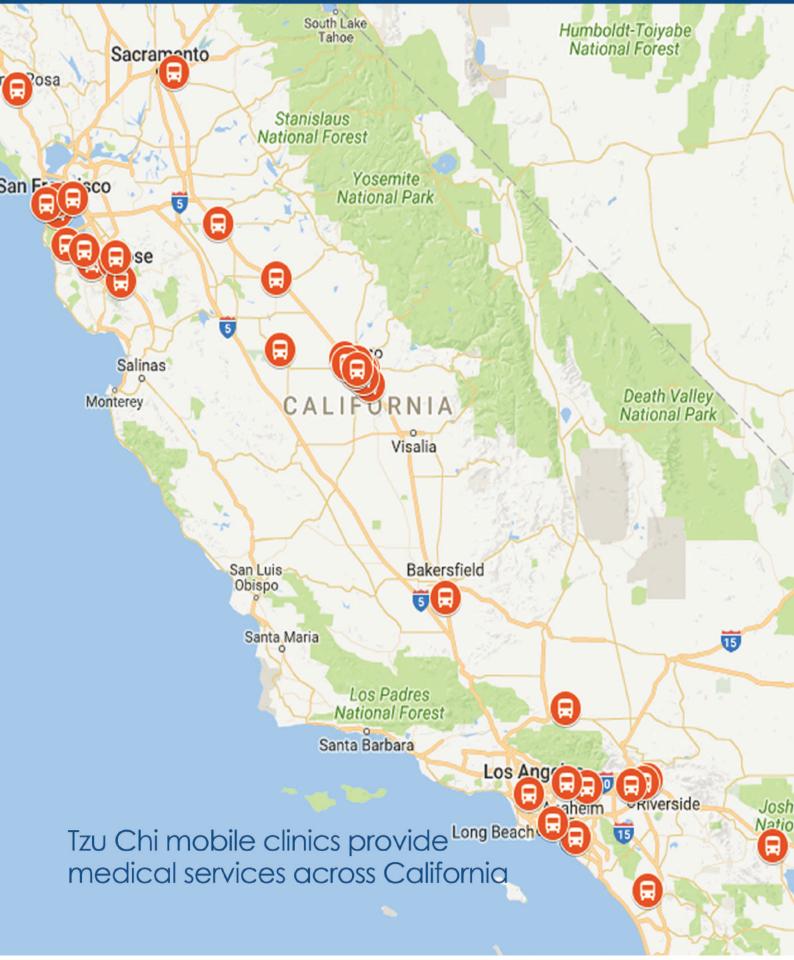
Medical











Mobile Clinics







In order to further reach out to socioeconomically disadvantaged populations, Tzu Chi mobile clinics have delivered medical services at no cost throughout California for 16 years. Its mobile clinics, volunteers, and medical supplies are transported to underserved communities to provide high-quality dental preventative and restorative care, eye examination and glasses, medical consultation, cancer screening test, and health education. Services are delivered to uninsured and underinsured low-income families, homeless, migrant farm workers, children, and people with difficulties accessing proper health care.

Tzu Chi mobile services are provided in different scales. It collaborates with local organizations to provide primary medical services. It also participates in large-scale, multi-day outreaches including Care Harbor and Care 4 Healthy I.E. Healthy Fresno has held annually by Tzu Chi.

In the past 16 years, Tzu Chi has made 135,169 service counts by expanding our service areas from Southern California to Central and Northern California, adding mobile units from 1 in 2000 to 7 in 2016, and broadening the scope of services. Today, Tzu Chi continues to serve needy communities with 3 dental, 2 vision, 1 medical, and 1 Zero Cancer mobile clinics.



Domestic and International Medical Outreach

Tzu Chi International Medical Association (TIMA)

1994 International medical outreach was held in Mexico. Tzu Chi doctors provided medical services to victims of Northridge earthquake in Los Angeles County. Tzu Chi International Medical Association (TIMA) 1996 was established. U.S. TIMA provided medical services in El 2001 Salvador after a 7.6-magnitude earthquake. U.S. TIMA provided medical services to tsunami 2005 victims in Sri Lanka. Tzu Chi provided dental services to victims of Hurricane Katrina. Tzu Chi partnered with Remote Area Medical 2006 (RAM) for an eight-day clinic event in Los Angeles. 2010 U.S. TIMA provided medical services to victims of Haiti earthquake. 2011 Tzu Chi first participated in Care Harbor Los Angeles. Tzu Chi first partnered with Molina Healthcare/ 2012 Molina Medical for Care 4 A Healthy I.E. in San Bernardino. Tzu Chi hosted Healthy Fresno for the first time. 2013 2014 Tzu Chi provided medical services to flood victims in Honduras

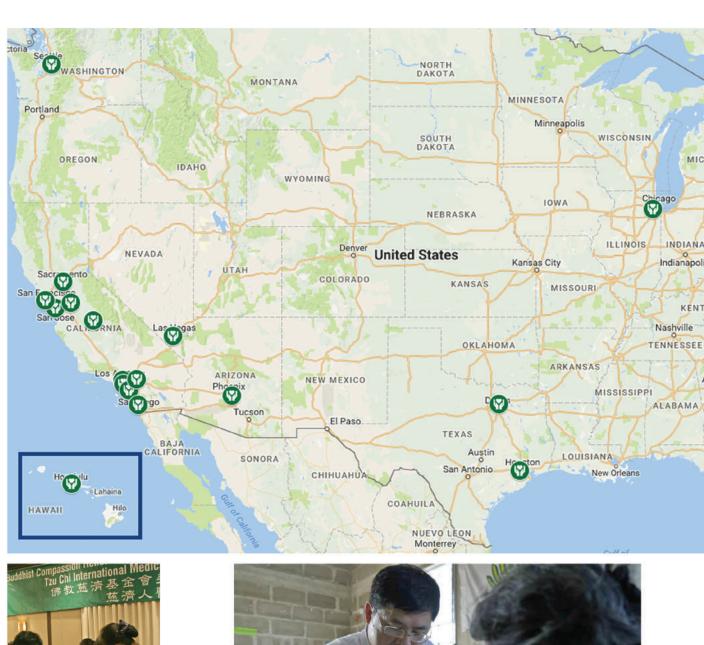
DENTAL 3,506 VISION 3,144

2015 Outreach Patient Visits

MEDICAL 6.451

ACUPUNCTURE

2.325









Domestic and International Medical Outreach

Tzu Chi International
 Medical Association (TIMA)

TIMA is an organized global volunteer network of over 8,600 licensed medical professionals who serve as volunteers to treat needy individuals and disaster victims. TIMA's uniqueness is that most of the volunteers are highly experienced and understand the aim and scope of medical outreach and disaster relief projects. TIMA volunteers have delivered free medical services to over 2 million patients in 48 countries up to 2014. Patients include poor populations and disaster victims from six continents.

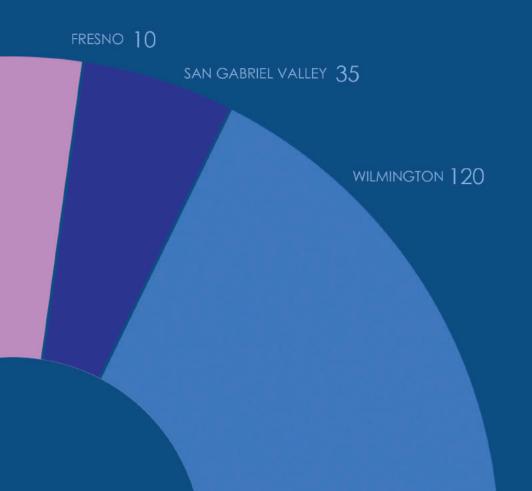
TIMA USA branch has grown strongly with a total of 2,959 medical professionals and logistical volunteers. In 2015, TIMA held 228 medical outreach events, reaching 22,207 patient encounters across the U.S. In the past 23 years, TIMA USA held medical outreaches in nearby countries including Mexico, Dominican Republic, Colombia, Peru, El Salvador, Sri Lanka, Bolivia, Honduras, and Haiti.

With the strong passion of serving needy individuals, volunteer doctors, dentists, nurses, acupuncturists, and other health professionals tirelessly support Tzu Chi's outreaches. Logistic supporting volunteers also have opportunities to receive training in order to serve effectively in medical outreaches.



Healthy Community

2000	Tzu Chi started the Cancer Support Group.
2005	Dialysis Support Group began in Northern California.
2012	Tzu Chi partnered with Asian Pacific Diabetes Coalition for the Healthy Community Program
2013	Walk with the Doctor Project was started.
2014	Diabetes Health Management Project was launched.
2015	Stress Management Class was held in Tzu Chi Community Clinic, South El Monte.



2015 Number of Health & Wellness Classes



Healthy Community

Tzu Chi Healthy Community Program aims at improving the overall health of local residents who have language and culture barriers through preventative health education, vegetarian diets, physical exercises, and healthy lifestyle. The total number of participants in all health and exercise classes reached 1,190 in 2015.

In addition, Tzu Chi has run a dialysis support group in Northern California for 11 years. Community partners are invited to promote healthy living in Healthy Fresno, the major medical outreach in the area hosted by Tzu Chi.

Starting as a cancer support group, Tzu Chi has engaged patients and their families in healthy lifestyles and positive thinking. Understanding the importance of preventive health services, Healthy Community Program offers wellness education classes and a variety of health improvement techniques. Participants who attended all classes of the chronic metabolic disease management program in three months improved their metabolic health.

Tzu Chi has built solid partnerships with American Diabetes Association, Asian Pacific Diabetes Coalition, and American Cancer Society to improve and maintain community health. The program has also been recognized and supported by community partners including the City of Hope and Harbor Community Benefit Foundation.



Financial Report

	2014	2015
SUPPORT AND REVENUE		
CONTRIBUTIONS	\$355,037	\$486,897
GRANTS	\$2,044,851	\$1,726,580
CONTRIBUTED SERVICES	\$373,879	\$360,055
PATIENT SERVICE REVENUE	\$1,460,618	\$1,390,890
INTEREST AND OTHER	\$10,736	\$25,674
TOTAL	\$4,245,121	\$3,990,096
EVDENICES		
EXPENSES		
PROGRAM SERVICES	\$3,830,828	\$3,213,010
SUPPORT SERVICES	\$758,939	\$880,886
TOTAL	\$4,589,767	\$4,093,896
CHANGE IN NET ASSETS	\$(344,646)	\$(103,800)
NET ASSETS, BEGINNING OF YEAR	\$6,077,428	\$5,732,782
NET ASSETS, END OF YEAR	\$5,732,782	\$5,628,982

Financial Report

·	2014	2015
ASSETS	2017	2010
CURRENT ASSETS		
		^
Cash and cash equivalents	\$748,716	\$800,781
Grants receivable	\$858,691	\$384,602 \$ -
Inventories Prepaid expenses	\$2,263 \$18,064	\$12,300
TOTAL CURRENT ASSETS	\$1,627,734	\$1,197,683
PROPERTY AND EQUIPMENT, AT COST		
Vans and automobiles	\$1,173,322	\$1,414,687
Computers and printers	\$207,905	\$167,247
Furniture and fixtures	\$64,117	\$ 33,742
Office equipment	\$96,824	\$112,396 \$4,163,705
Leasehold improvements	\$4,107,826 \$673,207	\$4,163,795
Medical equipment		\$654,832
Less accumulated depreciation	\$6,323,201	\$6,546,699
5	\$(1,966,142)	\$(1,893,251)
Property and equipment, net	\$4,357,059 \$ -	\$ 4,653,448
Construction in process	φ - \$4,357,059	\$ \$4,653,448
Total property and equipment		
SECURITY DEPOSITS	\$9,623	\$9,623
TOTAL ASSETS	\$6,094,416	\$5,960,754
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES		
Accounts payable	\$170,828	\$226,272
Accrued liabilities and other payables	\$185,571	\$102,125
Current obligations under capital leases	AND SERVICE	\$2,066
TOTAL CURRENT LIABILITIES	\$358,259	\$330,463
OBLIGATIONS UNDER CAPITAL LEASES	\$3,375	\$1,309
TOTAL LIABILITIES	\$361,634	\$331,772
NET ASSETS		
Unrestricted	\$5,335,518	\$5,351,718
Temporarily restricted	\$397,264	\$277,264
Total net assets	\$5,732,782	\$5,628,982
TOTAL LIABILITIES AND ASSETS	\$6,094,416	\$5,960,754

Scope of Services

Tzu Chi clinics offer comprehensive health services to take care of patient's overall health in a wide geographic region, including areas that lack healthcare facilities. Tzu Chi first provided medical, dental, and acupuncture cares in 1993. In 2008, Tzu Chi started to provide vision care. Mental health service has begun in 2015.

Clinic Locations

Buddhist Tzu Chi Medical Center 1000 S. Garfield Avenue, Alhambra, CA 91801 Tel: 626-281-3383

Buddhist Tzu Chi Community Clinic, South El Monte 10414 Vacco St., South El Monte, CA 91733 Tel: 626-636-8700

Buddhist Tzu Chi Community Clinic, Wilmington 1355 Broad Avenue, Wilmington, CA 90744 Tel: 310-684-4466

Buddhist Tzu Chi Mobile Clinic, Fresno 3898 North Ann Avenue, Fresno, CA 93727 Tel: 559-291-8800

Buddhist Tzu Chi Dental Mobile Clinic, San Jose 175 Dempsey Road, Milpitas, CA 95035 Tel: 408-964-4560





Medical Services

Tzu Chi provides primary health care services to local residents, especially medically underserved populations. Since 1993, Tzu Chi has expanded its services to safeguard patient's overall health. Tzu Chi's medical staff and volunteers are comprised of internal medicine physicians, family practice physicians, pediatricians, surgeons, oncologists, otolaryngologists, gastroenterologists, ophthalmologists, optometrists, and nurses.

Primary Medical Services:

- Treatment of acute and chronic illnesses, respiratory diseases, heart diseases, abdominal pain, diabetes, and hypertension
- GI endoscopy
- · Outpatient surgical procedures
- · Women's health services
- Preventive medicine
- · Cholesterol control and weight management
- · Physical exam and TB test
- Immunizations
- Nutrition consultation

Dental Services

Toothaches, tooth loss, an abscess or infection can cause pain and affect daily life. For the working poor, homeless and underserved patients, dental insurance doesn't exist. Even for individuals covered by Medicare and Medicaid, there is a deplorable lack of comprehensive dental services for adults. By offering coordinated, continuous dental care, Tzu Chi strives to improve patient's oral health status and access in underserved communities.

Dental Services:

- Digital X-ray
- · Ceramic fillings and crowns
- · Non-surgical gum therapy
- Composite fillings
- Veneers
- Root canals & extractions
- Dentures
- · Teeth whitening





Acupuncture Services

Tzu Chi's Acupuncture Clinics integrate the best medical knowledge of both East and West to provide preventive care and effective treatments suited to patients' needs. Traditional Chinese medicine helps patients bring their body into balance, make the lifestyle change, and be active participants in their health and medical treatments. Licensed by the Acupuncture Board of California, Tzu Chi's acupuncturists are committed to giving each patient the highest quality health care with efficient, compassionate and effective treatments.

Acupuncture & Traditional Chinese Medicine Services:

- Acupuncture
- Acupressure
- Chinese herbal medicine
- Cupping
- Tui-na

Vision Services

For the poor and medically underserved, unmet eye and vision care needs can impair learning, job performance, employment opportunities and home safety. Tzu Chi's vision professionals are dedicated to helping underserved patients reach their maximum potential by offering affordable or free vision care. All vision clinics have exam rooms, optometric equipment, and phoropters to check prescriptions and screen for eye diseases. With optical grinding machines, patients who visit Tzu Chi's vision mobile clinics receive same-day service for new glasses.

Vision:

- Eye examination
- Dilated fundus examination
- Eye disease detection, treatment and management
- · Prescription and reading glasses

William Keh, MD Chief Executive Officer

Steven Voon
Chief Operation Officer
& Executive Vice President
Mobile Clinic and Outreach Director

Shirley Chen, DDS Executive Vice President

Stephen Denq, MD Medical Director

Eugene Taw, MD Healthy Community Program Director

Peter F. Chen, MD Cancer Awareness Program Director

Richard Chang, DDS Dental Director

Stephanie Liu, DDS Alhambra Dental Clinic Director

Lawrence Lai, DDS Dental Mobile Clinic Director

Jeng Shiang Chen, Lic Ac Acupuncture Director

Tzu Chi Medical Foundation Staff 2016

Yi-Hsien Lai, Lic Ac South El Monte Acupuncture Clinic Director

Lina Lin, OD Vision Mobile Clinic Director

Corinne Chau Controller

Mary Keh Volunteer Director Henry Schein Cares Foundation – 2016 Henry Schein Cares Medal Finalist, Medical Health Category

Alhambra Best Businesses – 2016 Alhambra Best Businesses Award, Medical Centers Category

> City of Walnut – 2016 Certificate of Recognition

Recent Awards And Commendations

City of Arcadia – 2016 Certificate of Commendation

ZERO-The End of Prostate Cancer – 2014 Donated a Mobile Clinic Van

San Gabriel Valley Regional Chamber of Commerce – 2014 Non-Profit of the Year

The White House – 2013 Champions of Change for Hurricane Sandy Disaster Relief

Certificate of US Congressional Recognition-2013

Los Angeles Police Department – 2013 Certificate of Appreciation

> County of Los Angeles – 2013 Certificate of Commendation

City of Fresno – 2013 Proclamation of Fresno Tzu Chi Medical Service Day

> CalViva Health – 2013 Community Solution Makers Award

Educational Institutions

California State University, Fullerton Central Unified School District Fowler Unified School District

> Fresno Unified School District Loma Linda University

> > Rosemead School District

University of Southern California School of Social Work

Partner Agencies 2015 and 2016

Health & Social Service Organizations

Alhambra Civic Center Library | I Heart Wilmington

American Cancer Society iPrepare Wilmington

Asian American Drug Abuse Program Kaiser Permanente

Asian Pacific Diabetes Coalition Martin Luther King Jr. Outpatient Center

Blue Shield of California Molina Healthcare/Molina Medical

CalViva Health National Taiwan University Alumni Association

Care Harbor North-West College

Cathay Bank NOVAtime

Chinatown Service Center OneLegacy

Chinese American Coalition for Compassionate Care Pacific Clinics

City of Hope Providence Little Company of Mary Medical

CVS Caremark Center

Downtown Women's Center St. Agnes Medical Center

East San Gabriel Valley Coalition for the Homeless St. Christopher Catholic Church

Eye-Q Vision Care St. Dorothy's Catholic Church

Flying Doctors St. Elizabeth Ann Seton Catholic Church

Foothill Unity Center, Inc. St. John Vianney Catholic Church

Glenkirk Presbyterian Church Sun Clinical Laboratories

Harbor Community Benefit Foundation Taproot Foundation

Health Net Volunteers of America

Henry Schein, Inc. YWCA Greater Los Angeles

Holy Name of Mary ZERO-The End of Prostate Cancer

Government Agencies

El Monte Community Center

Los Angeles County Community Disaster Resilience

Los Angeles City Council 15th District

Los Angeles County Department of Public Social Services

Los Angeles County Department of Mental Health

Los Angeles County District 1 Supervisor Hilda L. Solis

Los Angeles County District 2 Supervisor Mark Ridley-Thomas

Los Angeles County Fire Department

San Bernardino County HICAP

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