



**Buddhist Tzu Chi
Medical Foundation**

Serving with Compassion



2018

Annual Report

Buddhist Tzu Chi Medical Foundation

TZU CHI 53



Among the eight sufferings of life, illness is the most painful. With the aim of patient-centered medical care that respects patients as teachers, Tzu Chi's medical staff will shoulder the responsibility of caring for people's lives and must ensure proper care of the body, mind, and soul of the patients.

Dharma Master Cheng Yen
Founder of Tzu Chi Foundation

About Tzu Chi

Established in Taiwan in 1966, the Buddhist Tzu Chi Foundation is an international humanitarian aid organization that has provided compassionate emergency aid to 97 countries across five continents. With over 10 million volunteers and donors in 58 countries, Tzu Chi endeavors to relieve the suffering of those in need, and create a brighter world for all through dedicated voluntary work in the fields of charity, medicine, education, disaster relief, environmental protection, and humanistic culture. Tzu Chi's global reach is strengthened through collaborative efforts with partner organizations, such as the American Red Cross (ARC), United Nations Economic and Social Council (UN ECOSOC), the National Voluntary Organizations Active in Disaster (NVOAD), and InterAction.



About Tzu Chi Medical Foundation USA

Tzu Chi Medical Foundation has provided holistic and integrated healthcare to thousands of underinsured and uninsured individuals across the U.S. since its establishment in 1993. Our community clinics in Alhambra, South El Monte, and Wilmington, California, provide exceptional care at minimal to no cost. We also host free, large-scale medical outreach events in addition to mobile dental and vision programs, support groups, and preventive health education. Volunteer doctors and nurses, as well as further professionals and general volunteers, serve vulnerable communities - such as those affected by disasters and poverty - with compassion and care.

Our Mission

We provide affordable and charitable patient-centered health care for the wellness of the underserved.

Our Vision

To provide medical aid while inspiring love and humanity to both the givers and receivers.

A Message from Our CEO



Dear Friends,

I would like to express my deepest gratitude for donors, sponsors, partners, medical professionals, and logistic volunteers who have given their support over the past 25 years. As we approach Tzu Chi Medical Foundation's 26th anniversary, we continue to be on schedule applying for Federally Qualified Health Center (FQHC) status in 2019. With the support of Panda Cares, we've worked alongside the Center for East-West Medicine at UCLA to organize an Integrative East-West Medicine Program, which will benefit not only medical providers and volunteers, but allow us to better serve more patients and their families.

In 2018, TIMA volunteers in New York raised funds to purchase two Vision Mobile vehicles to provide students from low-income families with complete vision examinations and free prescription eyeglasses. Best wishes to the New York team in implementing this project in 2019. Additionally, the Kaiser Permanente Foundation in Fresno graciously agreed to donate a mobile dental clinic, allowing us to provide services to local farm workers. We expect to acquire this mobile clinic in 2019 and begin providing services in 2020.

When earthquakes shook Ecuador and Mexico in 2016 and 2017, Tzu Chi volunteers distributed cash cards to survivors and initiated a Cash-for-Relief Program. Volunteers rebuilt a church in Ecuador and a school in Mexico. During this time, we discovered where medical care was lacking. TIMA then provided medical services to over 11,100 patients throughout 15 medical outreach events. We hope to encourage the participation of more medical volunteers from the USA as well as locally by expanding international medical missions in Latin America.

TCMF USA will hold the 2019 TIMA Global Forum in Los Angeles, California. We've formed a strong team, welcoming approximately 500 participants from 16 countries to the U.S., and have prepared an extraordinary curriculum.

This has been a busy year and one in which we've accomplished a great many achievements together. With the steadfast efforts of our staff and volunteers, we are certain to continue on this path of success in the coming year.

Gratefully,

A handwritten signature in blue ink, appearing to read "William K. H.", written in a cursive style.

Chief Executive Officer

Delivery of Care

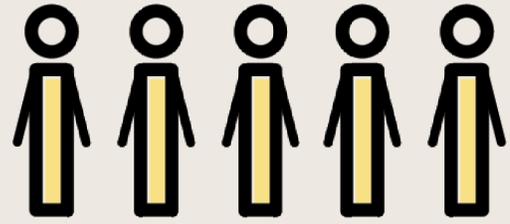
Clinic Services	Mobile Clinic Services	Healthy Community Programs	Domestic and International Medical Outreaches
<p>Tzu Chi's first clinic was established in Alhambra, California in 1993.</p> <p>Today, three permanent clinics are located in Alhambra, South El Monte, and Wilmington, CA.</p> <p>Services provided include medical, dental, vision, acupuncture, psychotherapy, and healthy community programs.</p>	<p>Tzu Chi mobile clinics have delivered high-quality health care services to communities around the country at no cost for 18 years.</p> <p>Tzu Chi's 7 mobile clinics currently serve underprivileged communities throughout California, and have recently expanded to New York.</p> <p>Services provided include medical, dental, vision, and cancer screenings.</p>	<p>Tzu Chi Healthy Community Wellness Program provides preventative health services to thousands of individuals in need.</p> <p>The holistic program is designed to cultivate healthier lifestyle choices within communities.</p> <p>Services include healthy living programs, health workshops, educational outreach, cancer awareness programs, and patient support groups.</p>	<p>Tzu Chi International Medical Association (TIMA) is an organized global service network that consists of licensed medical professional and logistic volunteers.</p> <p>Volunteer expertise is utilized to facilitate patient-centered medical services to vulnerable populations affected by disasters and poverty locally and worldwide.</p>

Areas of Service

 Medicine	 Dentistry	 Acupuncture	 Vision
<p>Provide low-to no-cost comprehensive primary care services to safeguard a patient's overall health.</p> <p>Deliver quality medical care including internal and family medicine, pediatrics, immunizations, women's health, minor surgery, and GI endoscopy.</p>	<p>Administer access to affordable dental care to local residents, low-income individuals and underserved populations.</p> <p>Services include general dentistry, dentures, and oral hygiene education.</p>	<p>Acupuncture clinics offer low-cost, high quality traditional Chinese medicine treatments (TCM) to help patients recover from ailments and promote overall well-being.</p> <p>Services include acupuncture, acupressure, cupping, Tui-Na, herbal remedies, therapeutic exercises, and dietary regimens.</p>	<p>Offer low-cost optometry and ophthalmology care to promote eye health and vision function.</p> <p>Services include vision testing, and comprehensive eye examinations consisting of diagnosis and treatment programs.</p> <p>Prescription lenses are also offered.</p>

Summary of Operations

2018 was a successful year, with the Tzu Chi Medical Foundation serving up to 22,029 patients throughout our three community clinics, in addition to benefiting 3,316 residents with 20 community health days and building awareness nationwide through 30 wellness educational programs. To drive further change, a total of 263 mobile and community medical outreaches strengthened our national engagement as 12,163 people received medical, vision, dental and acupuncture care. In accordance with our global vision, the Foundation together with the Tzu Chi International Medical Association (TIMA) facilitated four outreach trips to Mexico that provided medical care to over 11,100 survivors of the 2017 Central Mexico earthquake, forming the backbone of our international engagement streams.



serving up to **22,029** patients throughout our three community clinics



263 mobile and community medical outreaches



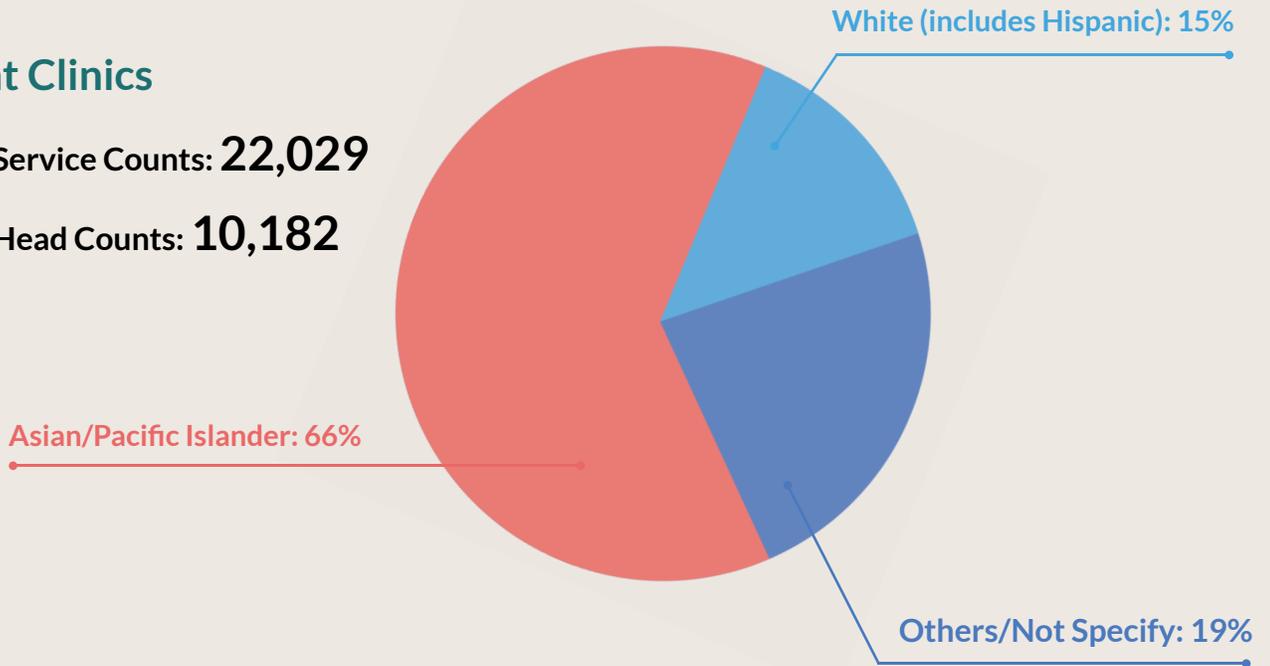
provided medical care to over **11,100** survivors of the 2017 Central Mexico earthquake

Patient Demography

Permanent Clinics

⊕ Patient Service Counts: **22,029**

👤 Patient Head Counts: **10,182**



Others/Not Specify: 11%

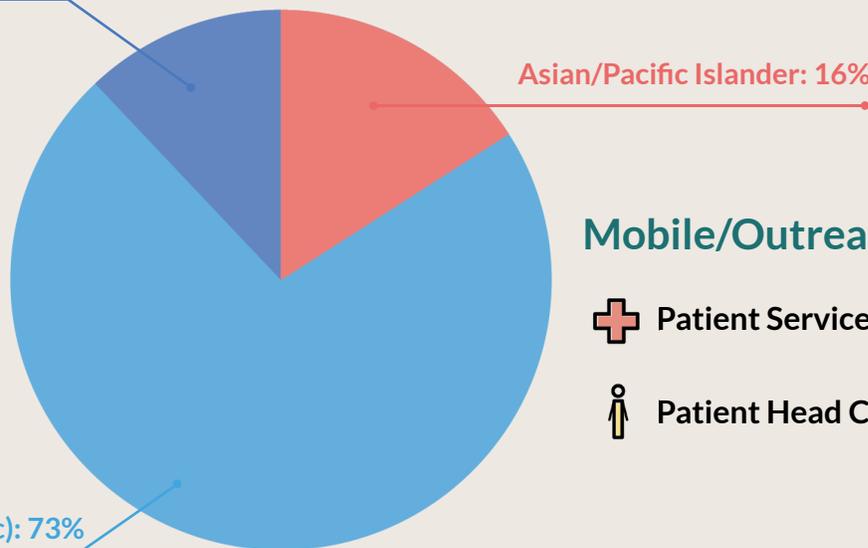
Asian/Pacific Islander: 16%

White (includes Hispanic): 73%

Mobile/Outreach

⊕ Patient Service Counts: **12,163**

👤 Patient Head Counts: **9,561**





Tzu Chi Community Clinic, Wilmington, established in 2010



Tzu Chi Community Clinic, South El Monte, established in 2005



Tzu Chi Medical Center, Alhambra, established in 1993

Permanent Clinics

A core goal of the Tzu Chi Medical Foundation is to drive long-term, sustainable progress in underprivileged communities throughout the world. Our community clinics address the health concerns of those who most need medical care in communities where residents have little to no access to quality medical services.

With a people-centric doctrine in mind, the first community clinic was established Alhambra, California in 1993, later expanding to locations in South El Monte and Wilmington. Chief Executive Officer of the Medical Foundation Dr. William Keh expands on the source of inspiration for the region's first clinics:



Treatment from Chinese Doctor, Chiao-Nien Wang, L.Ac.

The Alhambra Clinic is based on Master Cheng Yen's concept of putting people first. We are not only treating the symptoms, we are treating people's hearts.



Educational demonstration on how to brush your teeth correctly after a dental treatment



Put the smile back on a care recipient's face

For 25 years, our team of certified health professional volunteers from around the globe have administered medical care with great compassion to underserved communities. Services facilitated include primary medical care, vision care, dental care, acupuncture, pediatrics, and mental healthcare. Through the advocacy of preventive health services in combination with healthy community wellness programs, recipients receive extensive care that promotes for the communal well-being of body, mind, and spirit. Throughout 2018, 30 wellness classes were held nationwide, as well as 20 community health days which benefitted 3,316 residents.

In 2018, our community clinics served 22,029 patients.

 **7,656**
Medical

 **5,654**
Dental

 **51**
Vision

 **8,668**
Acupuncture



Dr. Stephen Denq providing medical care with love and compassion



Youth volunteers using soft toys to explain health knowledge to young patients at Wilmington Clinic

Mobile Clinics

For almost two decades, Tzu Chi Medical Foundation's Mobile Clinics have been improving access to and equity of medical care for underprivileged communities.



Tzu Chi Vision Mobile Clinic

A fleet of seven Tzu Chi Mobile Clinics offer comprehensive medical, vision, dental and cancer screening services across the country, as well as participate in large-scale multi-day community programs, including health fairs and Tzu Chi orchestrated medical outreaches. These programs successfully address the triple aims of patient outcomes, preventative quality care, and reach to underserved communities that otherwise experience barriers to accessing healthcare.

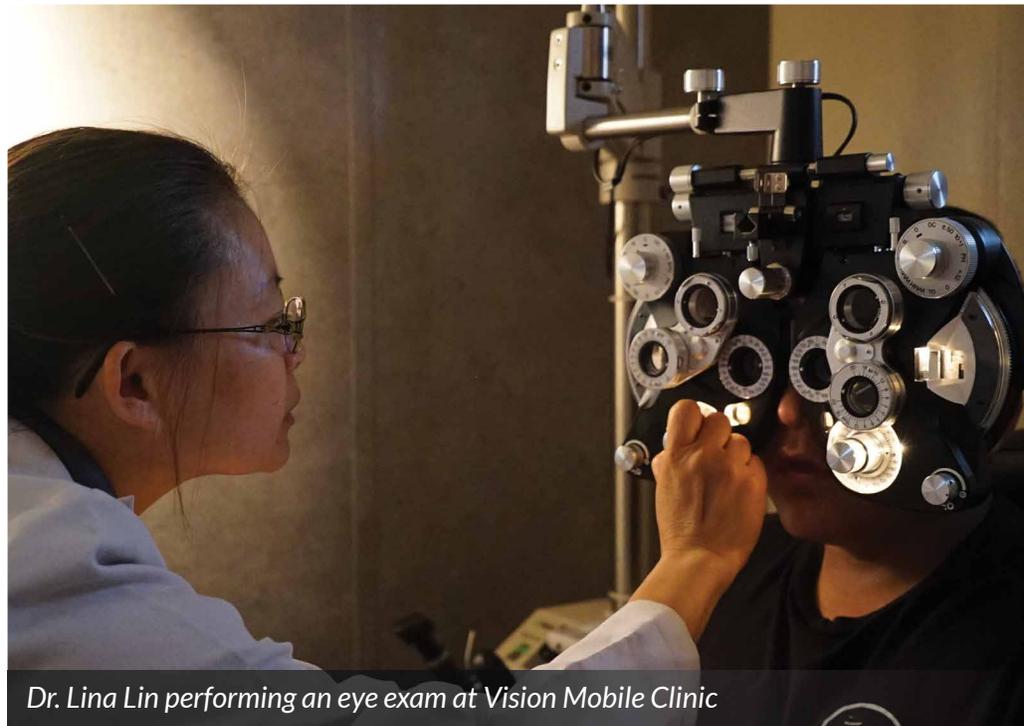


In 2018, a total of over 12,163 uninsured and underinsured care recipients, including low-income individuals, those suffering from homelessness, senior citizens, migrant workers, and others benefited from our services.

When parents are asked what the most important thing is for their children, most respond with education; they want their children to lead successful lives. But when a child suffers from unaddressed vision impairments, learning becomes a challenge. For communities where access to basic eye care services is out of reach, these children continue to suffer. With the right pair of glasses, our Vision Mobile Clinics remove the barriers that may stand between underprivileged children and the bright future before them. A simple pair of glasses that bring the world into focus can be truly life-changing.



Dr. Shirley Chen checking patient's teeth



Dr. Lina Lin performing an eye exam at Vision Mobile Clinic





Location:
Vision Mobile Clinic
Fedde Middle School
Hawaiian Gardens, California

Christopher testing his new pair of glasses

What helped you become an “A” student? A magical pair of glasses

Children’s vision problems are easily overlooked by parents, especially in economically challenged communities. The implications are tremendous - if a child can’t see, the child can’t learn. If a child can’t learn, grades may suffer, which hinders a child’s ability to reach their full potential and restricts future opportunities. Christopher, a student at Fedde Middle School, is one of many children who face this difficulty.

One day, Christopher found that his vision had gone blurry. He could barely see the blackboard, which made studying difficult. His family had heard about Tzu Chi Mobile Clinics and reached out to the school to seek the much-needed vision-care services for their son. Tzu

Chi’s Vision Mobile Clinics helped identify this unaddressed issue in children like Christopher and bring eye care services including examinations and corrective lenses directly to those who otherwise lack access. This provides children with a clearer perspective of the world and ensures better adolescent growth and development.

Thanks to Tzu Chi, Christopher received his first pair of glasses and felt so happy that he could see clearly again. With access to the right tools to thrive in life, Christopher’s restored sense of pride and happiness enabled him to flourish. Now that he could clearly see, Christopher was able to become the best version of himself.

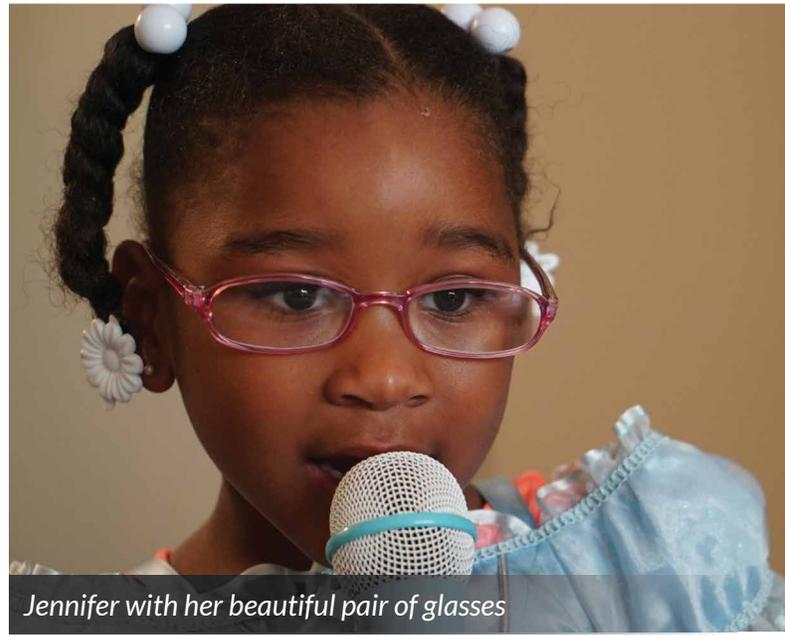
A bespectacled princess



Location:
Vision Mobile Clinic
Castelar Elementary School
Los Angeles, California

Jennifer dreams of becoming a princess. When she's at home, Jennifer likes to wear her princess costume and sing songs. After Jennifer started to struggle at school, her grandmother tried to encourage her to improve her grades through the activity that she loves: She needs to get a good education before becoming a princess, as all the best princesses do. Her grades still saw no improvement. Not soon later, Jennifer's mother and grandmother discovered that Jennifer was suffering from vision problems and struggled to learn as a result.

After a visit to a Vision Mobile Clinic, Jennifer's blur between the back row of class and the whiteboard was cleared.



Jennifer with her beautiful pair of glasses

During an eye exam with Dr. Lina Lin, optometrist, and Director of Vision Mobile LA, it was discovered that Jennifer was struggling with far-sightedness and astigmatism. With her new pair of glasses from the clinic, Jennifer was overjoyed. She kept telling her mother and grandmother how clearly she could now see.

With her improved vision and confidence, her academics saw an immediate improvement - her mother and grandmother were astonished at the new speed at which Jennifer was able to read. "Jennifer now is reading and learning mathematics," Jennifer's grandmother explained. "I don't want to cry, but I can't control it; I felt so touched and grateful that people do care about other people and how much love is still around."



Medical Mobile Clinic in action

Tzu Chi International Medical Association

Operating in over 15 countries with 58 liaison offices, the Tzu Chi International Medical Association (TIMA) global network of over 8,600 licensed medical professional volunteers continue to increase the quality of life in underprivileged communities around the world. Our organized global volunteer network is dedicated to providing direct medical assistance to vulnerable communities through missions of charity, medicine, education, and humanistic culture. Interventions focus on the provision of direct healthcare services, health education, and vocational training. As of 2018, the USA branch of TIMA has grown strong with up to 3,000 medical professionals and logistic volunteers covering 26 branch offices.



Checkup and registering patients to see doctors at a medical outreach held by TIMA Chicago



Free clinic in Flushing, NY



Dr. Lawrence Lai providing dental treatment and care to people in need



TIMA Forum Closing Ceremony - Grateful to everyone, to serve and to be served

TIMA USA not only provides health education in various communities in the states, but also runs international medical missions in Mexico, as well as Central and South American countries, such as Peru, Honduras, Dominican Republic, Colombia, El Salvador, and Bolivia. With generous donations from the public and the joint efforts of medical professionals and volunteers, TIMA USA is able to achieve its goal of “protecting the health of the needy and bringing hope to life” annually. By empowering disadvantaged communities, TIMA will continue to reduce disaster risk, facilitate humanitarian relief and development, and ensure bright futures.



Medical outreach in Bakersfield

Domestic Medical Outreaches

In 1994, Tzu Chi initiated domestic medical outreaches in response to lasting impact from natural disasters and to address local community needs. Partnering with influential organizations, including Remote Area Medical (RAM), Care Harbor and Molina Healthcare, in 2018 Tzu Chi Medical Foundation has facilitated 20 outreaches across the U.S. to date at no cost for underinsured or uninsured individuals. Community medical outreaches are scheduled quarterly in reach location and provide services including medical consultations, dental care, acupuncture, nutrition consultation, and health education. A majority of local residents rely on the care services these medical outreaches provide to obtain much-needed treatments and free medications that they otherwise cannot afford.



Medical students in Chicago volunteered at registration

Heartfelt gratitude is often expressed by care recipients following treatment. Some, like Antonia Urlando, go out of their way to save what little money they have in a Tzu Chi Bamboo Bank that is later donated back to support our outreach programs. In accordance with our mission of global compassion, the love we give is reciprocated with more love in return, as we inspire our care recipients to pass hope forward onto others in need.



Love and gratitude at San Diego medical outreach

As a resident of the rural community in Bakersfield, California, Antonia Urlando has been a recipient of our scheduled medical outreaches at the Bakersfield's Golden Valley High School for two years to date. Antonia is appreciative of the quality of services and extent of care Tzu Chi doctors and volunteers have been



Physical checkup by Dr. Frank Fu Chu Chang

There are some clinics providing free or affordable medical services for me. However, I didn't find any clinics like Tzu Chi, which provides not only free medical services, but also free medication. Medications are expensive nowadays; I'm really grateful for what you guys have done for our community.



Power of giving - Antonia Urlando

providing to her throughout her visits. "I don't have money," Antonia explained. Inspired by the compassion she has received over the years, Antonia returned her now-filled bamboo bank to Tzu Chi with a wealth of change that she and her family have been saving for a long time. She shared about her aspirations for generosity despite the economic hardships she faces on a daily basis: "I'm not able to donate a lot of money, but I will try my best to help others, just like what Tzu Chi does for me, and for many other people like me. This makes me happy."

Living in an underprivileged community in North Carolina, Martha Nava is one of many loyal patients in our Wilmington outreach program. Two years ago, Martha saw a flyer for Tzu Chi's bi-annual free medical outreach for residents of the Wilmington community. "In the United States, it is very expensive to see a dentist as well as get medical treatments. I'm so touched that there is an organization providing free dental treatment for our community," Martha explained.

After receiving quality, patient-centered care from our outreach team, every six



I have recommended Tzu Chi to our community and wish more people could know the wonderful job Tzu Chi has done for the world. I really appreciate Tzu Chi.



months Martha is reminded of the great compassion and love that encompasses all that is Tzu Chi. "Every doctor and every volunteer in Tzu Chi is so nice. The dental filling treatment I received from Tzu Chi is supposed to cost me hundreds of dollars, which I cannot afford. But now, I get my teeth fixed for free," she explained.



Healthy body, healthy mind

Healthy Community

Under the nurturing care of a united team, Tzu Chi Medical Foundation's Healthy Community Wellness Program was formed in 2014 and provides preventive health services.

Language and cultural barriers can impact or even prevent one's ability to attain healthier lifestyles. The Healthy Community Wellness Program thus provides an answer, rendering holistic and integrated health care services to aid the body, mind, and spirit. The wellness program has also partnered with City of Hope, the UCLA Center for East-West Medicine, and the American Cancer Society, to optimize community healthcare in three major components: Health Education and Community Outreach Program, Cancer Awareness Program, Patient Support Groups.

Total workshop counts: **23**

Total prostate cancer test counts: **131**

Total colon cancer screening counts: **75**

Total health fairs and outreaches: **20**

Total activities: **52**

Total service counts: **3,301**



Yoga class at Tzu Chi Community Clinic, Wilmington

Health Education and Community Outreach Program

The Health Education Program provides individuals with an array of health education classes each year. Forty-three in house classes and outreach educational workshops were held in 2018, covering topics such as chronic diseases, osteoporosis, myocardial infarction, mental health, respiratory diseases, menopausal syndrome, eye diseases, arthritis, medication, dental care, and more, to promote wellness, prevention, and support within our communities.



Healthy Community Programs - Free prostate cancer screenings to at-risk men in Los Angeles



Dr. Yu Chen was giving her card to a patient for further inquiries

Cancer Awareness Program

Launched in 2016, Tzu Chi's Cancer Awareness Program endeavors to strengthen awareness, prevention, and early detection, of cancer through mobile clinic outreach events, free prostate-specific antigen (PSA) tests, and colon cancer screenings. Cancer-awareness workshops are held on the last Sunday morning of even months. Experienced lecturers and doctors present updated cancer data and evidence-based cancer prevention information at these workshops, considerably improving awareness among communities.

Patient Support Groups

To bolster the strength and support of communities and peers, Tzu Chi has formed two patient support groups. One is a Cancer Support Group, and the other is a Chronic Renal Failure Support Group.

The Tzu Chi Cancer Support Group aims to foster an environment in which one can share their care and encouragement for people navigating the difficulties that arise when living with cancer. The group provides monthly cancer-related

lectures, supports the sharing of personal experiences, and offers caregiver consultations. One member of the group explained how he had learned to imbue himself with positive energy, and gathered a great deal of medical information regarding cancer treatment. Through the love and care of Tzu Chi volunteers and the peer support of the group, he felt emotionally stronger and more confident in his ability to confront his journey.

The Tzu Chi Chronic Renal Failure Support Group provides Chinese-speaking patients with information regarding medicine, social benefits, nutrition, self-care, and emotional support.



Participants listening to health education classes attentively



Gratitude to participants' presences at health education classes with sign language singing



Led by Dr. William Keh, volunteers from Canada and America arriving at Jojutla



Group photo of Acupuncturists in Mexico

International Medical Missions

Tzu Chi Medical Foundation strives to deliver compassionate medical aid wherever people are in need.

As part of our mission to relieve suffering, Tzu Chi Medical Foundation has supported the medical needs of people affected by extreme poverty and natural disasters in Latin America since 1994.

After a 7.2 magnitude earthquake struck Mexico on September 19, 2017, Tzu Chi's relief team traveled to disaster areas to provide crucial assistance. While aiding locals, Tzu Chi recognized the scarcity of medical relief among communities. Together with TIMA (Tzu Chi International Medical Association), 15 medical outreach events were conducted throughout January, April, September, and November of 2018. Over 111,000 patients benefited from the medical, dental, and acupuncture services.

Bolstered by the care, a great sense of gratitude and resilience was born among locals, and noting the blue uniforms Tzu Chi volunteers wore and the compassion they provided, residents dubbed them as “blue angels.”

A local, Ivan Godoy, received support from Tzu Chi after the apartment building he lived in was severely damaged. It was the only support he and his neighbors had been given after the quake. It had deeply moved him, and he decided to take action. Ivan drove two hours to attend the medical outreach, expressing “In my life, I’ve never known there could be people like Tzu Chi volunteers who could be so caring and kind. I want to be a part of the Tzu Chi family and help people in need. I feel truly

fortunate and grateful for what you’ve been doing.”

While carrying out medical care with TIMA, Tzu Chi Medical Foundation encourages local talent to provide long-term medical treatment and services, thus continuing TIMA’s mission to aid more individuals and communities.



Tlaquiltenango Medical Outreach



Local volunteer Ivan Godoy explaining banboo bank to outreach patients

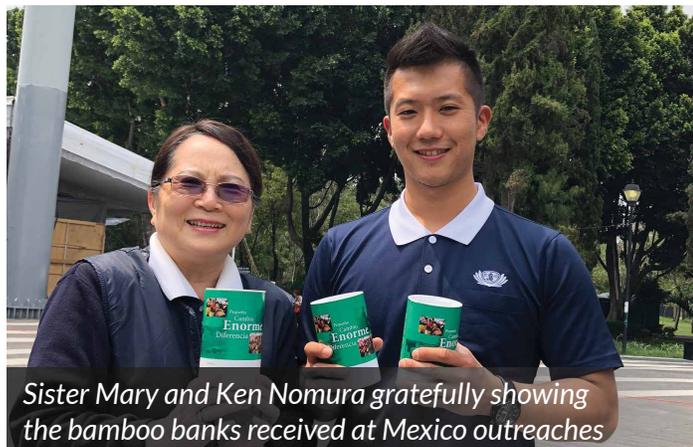


Patty Garcia, a dietician from Mexico, was giving dietary advice to a patient with nutrition issue

Local volunteers, David and Yvon, were two such individuals inspired to do more.

Following the teachings of Dharma Master Cheng Yen, founder of the Buddhist Tzu Chi Foundation, David and Yvon are dedicated to the local organization of medical outreach, as well as the recruitment of local volunteers. On March 28, 2018, they pursued a case reported by a volunteer named Ankara.

Following a severe car accident on February 12, 2018, a 24-year-old man had been declared brain-dead by a local hospital. He was sent home while he still had a tracheostomy, stomach tube, urinary catheter, and a ruptured skull and jaw. Working with David and Yvon, Tzu Chi immediately provided the needed medical supplies, care, and food to the family, who couldn't afford it and didn't know how to care for the severely injured man.



Sister Mary and Ken Nomura gratefully showing the bamboo banks received at Mexico outreaches

It was not long before the man was in critical condition. His mother contacted Tzu Chi, who drove to their home and took the man to a hospital. David had driven the man back and forth to hospitals on nine occasions. During his last visit, all the tubes were removed, and the man could finally eat.



Chinese Doctor, Ming-Hwang Liaw, providing acupuncture treatment to reduce pain of a patient during a Mexico outreach event

On the second day of outreach in April, Dr. Yang, a TIMA volunteer doctor from America, Ms. Gao, a volunteer from Demark, and David, the Tzu Chi volunteer who'd stood by the man's side, went to a check-up visit to determine the man's health. It filled them with immense relief and gratitude to know that he was, indeed, on a path to recovery.



Local volunteer David giving David a gift with love



Big smiles for big missions accomplished

When people and communities in Jojutla were desperate for help, Tzu Chi was there,



Sister Lihong was teaching local medical students regarding to dental sterilization

David owns six bakeries. He decided to leave the bakeries to his mother so he could stay in Jojutla. He wished to concentrate on the establishment and organization of local TIMA activities and the recruitment of volunteers to serve more people in need.

“After assessing the impact of the earthquake, Tzu Chi promised to come back within two weeks. I thought they just talked the talk. To my surprise, Tzu Chi actually came back, not just with two people, but twenty people, and with the needed resources and a plan. I then started working with Tzu Chi for the relief work and helped out during medical outreach. I was impressed and moved by the caring and love which Tzu Chi doctors gave each one of their patients. Being able to help people always makes people happy. Yet, to help people without asking for anything in return is difficult. What I have learned from Tzu Chi is that as long as you start, it all comes naturally and easily” expressed by David.

Finance Report - Assets

Assets	2018	2017
Current assets:		
Cash and Cash equivalents	\$1,258,260	\$1,520,062
Grants receivable	414,896	186,683
Prepaid expenses	294,326	-
Total current assets	1,967,482	1,706,745
Property and equipment:		
Transportation equipment	1,455,904	1,421,187
Computers and printers	194,688	179,711
Furniture and fixtures	33,742	33,742
Office equipment	143,310	136,314
Leasehold improvements	4,181,495	4,163,795
Medical equipment	814,408	716,952
Less: accumulated depreciation	6,823,547 (2,783,368)	6,651,701 (2,492,875)
Property and equipment, net	4,040,179	4,158,826
Other assets:		
Security deposits	2,600	2,600
TOTAL ASSETS	\$6,010,261	\$5,868,171

Finance Report - Liabilities & Net Assets

Liabilities & Net Assets	2018	2017
Current liabilities:		
Accounts payable	\$104,705	\$80,051
Accrued liabilities and other payables	48,918	51,035
Current obligations under capital leases	8,074	7,778
Total current liabilities	161,697	138,864
Obligations under capital leases:	5,057	14,789
Total liabilities	166,754	153,653
Commitments and contingencies:	-	-
Net assets:		
Unrestricted	5,843,507	5,714,518
Total net assets	5,843,507	5,714,518
TOTAL LIABILITIES & NET ASSETS	\$6,010,261	\$5,868,171

Finance Report - Statement of Activities

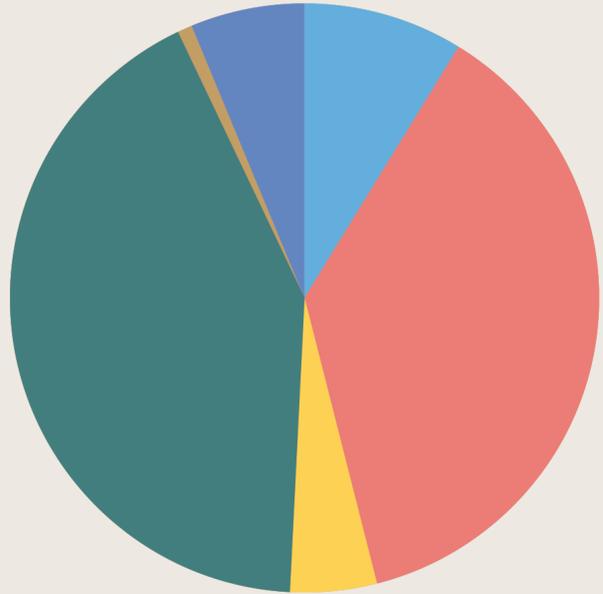
Support and Revenue	2018	2017
Contributions	\$373,392	\$499,190
Grants	1,558,034	1,231,665
Contributed service	192,224	250,090
Patient service revenue	1,787,728	1,712,692
Interest and other	37,268	13,213
Direct public support	255,422	149,644
Total support and revenue	4,204,068	3,856,494
Expenses:		
Program services	3,435,963	3,221,178
Support services	639,116	506,167
Total expenses	4,075,079	3,727,345
Change in net assets	128,989	129,149
Net assets, beginning of year	5,714,518	5,585,369
NET ASSETS, END OF YEAR	\$5,843,507	\$5,714,518

Sources / Use of funds

Sources of funds

- Contributions: \$373,392
- Grants: \$1,558,034
- Contributed service: \$192,224
- Patient service revenue: \$1,787,728
- Interest and other: \$37,268
- Direct public support: \$255,422

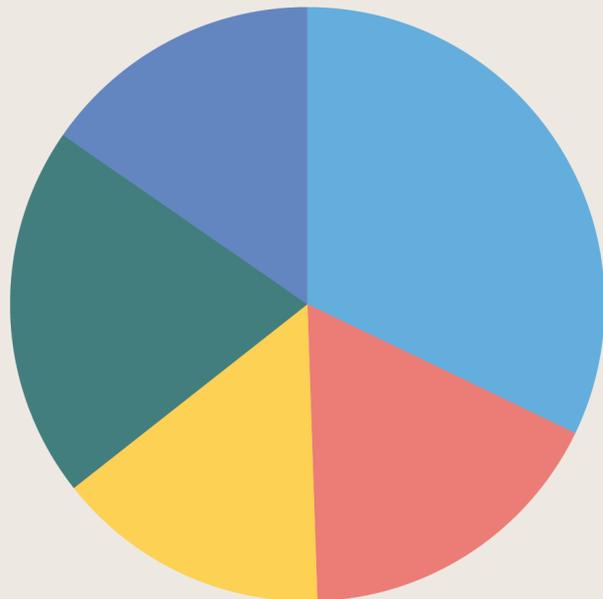
Total: \$4,204,068



Use of funds

- Alhambra Clinic: \$1,325,225
- South El Monte Clinic: \$ 696,757
- Wilmington Clinic: \$589,915
- Mobile Clinics: \$ 824,066
- Support Service: \$ 639,116

Total: \$4,075,079



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Steven Voon	<i>Chief Operation Officer & Mobile Clinic and Outreach Director</i>
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Shirley Chen, DDS	<i>Executive Vice President & Dental Director</i>
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Yi-Hsien Lai, L.Ac.	<i>South El Monte Clinic Director</i>
Lawrence Lai, DDS	<i>Dental Mobile Clinic Director</i>
Lina Lin, O.D.	<i>Vision Mobile Clinic Director</i>
Linda Sun	<i>Chief Financial Officer</i>
Corinne Chau	<i>Controller</i>
Mary Keh	<i>Volunteer Director</i>

Recent Awards



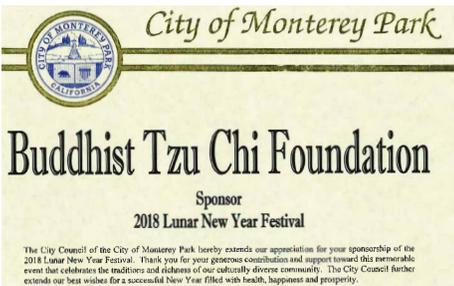
World Journal, 2018
 Sponsor Appreciation – 2018
 Lunar New Year Festival



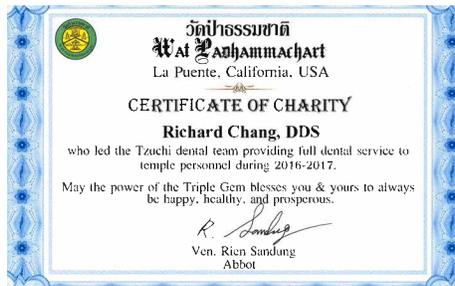
Pacific Clinics, 2018
 Partnership appreciation for
 serving the community



**California Legislature
 Assembly, 2017**
 Certificate of Recognition



City of Monterey Park, 2018
 Sponsor Appreciation – 2018
 Lunar New Year Festival



City of La Puente, 2017
 Certificate of Charity – Richard
 Chang, DDS



Care Harbor Los Angeles, 2017
 Recognition – Healthcare
 services



City of West Covina, 2018
 Certificate of Recognition –
 Hope Charity Health Clinic
 Support



City of La Puente, 2017
 Certificate of Charity – Tzu Chi
 Foundation



Care Harbor Los Angeles, 2017
 Recognition to Tzu Chi Medical
 Foundation's doctor, Daniel
 Cheng, DDS, for his service

Thank You to Our Grantors

More than \$100,000

Kaiser Permanente- Fresno
Delta Dental Community Fund
Panda Charitable Foundation
Stephen & Lydia Huang Charitable Foundation
The California Wellness Foundation

\$10,000 - \$100,000

American Plus Bank
Calviva Health
Central Valley Foundation
Chenco Holding Co.
Condor Outdoor Product
CVS Pharmacy, Inc.
Dr. Johnathan Chang
Fansler Foundation
Fresno County Superintendent of Schools
Fresno Unified School
Homeig Wu
John Hung Foundation
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Kenneth K. Liao
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Lillian B.L. Chang
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Pong Fei Chen
Richard K. Chang
Richard Yang
Rui Qin Chen
Silicon Valley Community Fund
Thomas Chu
Valley Children Hospital

\$5,000 - \$10,000

Albert Brothers Inc.
Aurora Jose Wong
City of Hope
Fidelity Charitable Foundation
Greta S. Chang
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Roy K. Han Wang
Stacy A. Yano Yan
Tzu Chi University
Warrant Auditor's

Thank You to Partner Agencies

Health & Social Service Organizations:

ABBA Optical, Inc.
American Cancer Society
Asian American Drug Abuse Program
Boggs Tract Community Center, Stockton
Burmese Progressive Buddhist Association
Cal Wellness Foundation
California Health Collaborative
Calviva Health
Care Harbor
Chinatown Service Center
Chinese American Coalition for Compassionate Care
City of Hope
Downtown Women Center
East San Gabriel Valley Coalition for the Homeless
El Monte Community Center
Eye-Q Vision Care
Fansler Foundation
First Southern Baptist Church, Chowchilla
Flying Doctors
Fresno County Cradle to Career
Glenkirk Presbyterian Church
Holy Family Church, Modesto
Holy Name of Mary Church
Hope For Home Service Center
I Heart Wilmington
iPrepare Wilmington
Kaiser Permanente Baldwin Park
Kaiser Permanente, Fresno
Los Angeles / Long Beach Harbor Labor Coalition
Madera First Five
Martin Luther King Jr. Community Hospital
Martin Luther King Jr. Outpatient Hospital
Martin Luther King Recuperative Care Center
Molina Healthcare/Molina Medical
Our Lady of the Assumption Church, Caruthers
Pacific Clinic Monrovia
Pacific Clinic Pasadena
Pacific Clinic Santa Fe Spring
Providence Little Company of Mary Medical Center
Reading and Beyond
Red Cross
Rovidence Little Company of Mary wellness and activity center, Wilmington
Saint Agnes Medical Center
Saint Jude Catholic Church, Easton
SBCC Thrive
Society of St. Vincent de Paul Los Angels
St. Agnes Medical Center
St. Dorothy's Catholic Church
St. Elizabeth Ann Seton Catholic Church
St. John Vianney Catholic Church
Sun Clinical Laboratories
Thai Temple (La Puente, Riverside, Long Beach)
The Children's Movement Fresno
The Men's Cancer Network, Inc.
Valley Children's Healthcare
Vietnamese Temple
WARP organization

Wilmington Chamber of Commerce
YWCA Greater Los Angeles
Zero-the End of Prostate Cancer

Government Agencies:

City of Los Angeles emergency Management
Department
Department of Mental Health LA county
Fresno County Health Department Services
LAPD Harbor Division
Los Angeles City Council 15th District
Los Angeles County Department of Mental Health
Los Angeles County District 1 Supervisor
Hilda L. Solis
Los Angeles County District 2 Supervisor
Mark Ridley-Thomas
Los Angeles County Fire Department
San Bernardino County HICAP

Educational Institutions:

ABC Unified School District
Alhambra Civic Center Library
Alvina Elementary Charter School District
Aspen Charter School
Burrell Union Elementary School District
California State University, Fresno
California State University, Fullerton
Central Unified School District
Clovis Unified School District
East Los Angeles College
Evans Community Adult School

Fedde Middle School
Firebaugh Las Deltas School District
Fowler Unified School District
Fresno Community College
Fresno County Superintendent of Schools
Fresno Unified School District
Golden Plains Unified School District
Highlands Community Charter School,
Sacramento
Loma Linda University
Madera Unified School District
Mendota Unified School District
Mt. San Antonio College Student Health
North-West College
Orange Center Unified School District
Parlier Unified School District
Riverdale Joint Unified School District
San Joaquin Valley College, Fresno
Sanger Unified School District
Tzu Chi Education Foundation
Tzu Chi Great Love Elementary School – Monrovia
Tzu Chi Great Love Preschool – Walnut
University of Southern California School of Social
Work
Washington Unified School District
West Park School District
Western University



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